

Utility Bill Direct Payment Plan Enrollment

You can pay your utility bill from your checking or savings account automatically-no checks to write, stamps to buy, or late payments. It's free, fast and completely hassle free!

Q. Who is eligible for the program?

A. All Pine City utility customers are eligible to sign up.

Q. How do I sign up?

A. It's easy. Just complete and return the attached authorization form. The City bills monthly with a payment due date of the 22nd of every month.

Q. When will my automatic payment come out of my bank account?

A. 2-3 days before the payment due date.

Q. How can I be sure that my utility bill has been paid?

A. Your monthly bank statement will reflect the automatic payment. Also, your utility bill will indicate "Do Not Pay - Direct Payment"

Q. Who do I call if I have a question about this program or my utility bill?

A. Call the City of Pine City at 320-629-2575

Q. What if I try the Utility Bill Automatic Draft – ACHA Plan and I don't like it?

A. You can cancel your authorization for automatic payments at any time by notifying us in writing or by emailing us at ldunbar@pinecitygov.com.

Automatic Draft – ACHA Plan Authorization Form



Please enroll me in the Pine City Utility Bill Automatic Draft - ACHA Plan. I authorize the City to collect payment of my utility bill by initiating automatic withdraws from the bank account shown on the attached voided check or deposit slip.

Print Name: _____

Print Address of Utility Service:

Signature of Authorized Individual on Account:

Date: _____

Utility Billing Account Number:

Print Name of Bank: _____

Checking Account (attach voided check) _____

Or

Savings Account (attach deposit slip) _____

Return to: City of Pine City
315 Main Street S, Suite 100
Pine City, MN 55063